

Terms and Conditions TheraPEAK® Sample Requests

- 1. We must receive your sample request by 31 December 2025. This offer is only valid while supplies last, and we reserve the right, in our sole discretion, to modify, suspend or terminate this offer at any time without notice.
- 2. By requesting a sample, you agree to be contacted by Lonza prior to order fulfilment.
- 3. Sample requests are limited to one 1L sample per organization.
- 4. The sample cannot be substituted for cash.
- 5. You are responsible for any and all taxes that might be incurred on sample received.
- 6. You must be 18 years of age to be eligible.
- 7. Employees (including immediate family members of employees and/or those living in the same household) of Lonza, and its parent company, affiliates, subsidiaries, advertising and promotional agencies, and each of their respective officers, directors, employees, and agents, are not eligible to receive free samples).
- 8. Lonza is not responsible for incorrect, lost, late, damaged, misdirected, incomplete, corrupted or incompletely received sample requests, for any reason, including by reason of hardware, software, browser or network failure, malfunction, congestion or incompatibility at Lonza's server or elsewhere or requests not received by Lonza in time.
- 9. By requesting a sample, you agree to comply with our Terms and Conditions, please read them carefully.

TheraPEAK® Products are not for human or animal *in vivo* or diagnostic use, including use as a diluent or as an excipient. All TheraPEAK® products are produced according to applicable GMP standards and follow the USP/EP guidance for cell and gene therapy raw materials. It is the end user's responsibility to ensure full compliance with all regulations based on their use of Lonza's products in their specific process. All trademarks belong to Lonza, and are registered in USA, EU and/or CH or belong to third-party owners and are used only for informational purposes. All third-party copyrights have been reproduced with permission from their owners. The information contained herein is believed to be correct, however, no warranty is made, either expressed or implied. For more details: http://www.lonza.com/legal.

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